



Government of West Bengal
Food & Supplies Department
Khadyashree Bhawan
11 A, Mirza Ghalib Street, Kolkata-700087
<https://food.wb.gov.in>



File No. **E- 326619**

No. I/696626/2025

date: 25-09-2025

ORDER

In view of the new centralized e-billing and payment system for the KMS 2024-25 season, a single point of coordination is necessary at the district level to ensure the smooth and timely disbursement of payments. Accordingly, the Accounts Officers in the offices of the District Controllers, Food & Supplies (DCFS)/ DDR/ JDR offices, are hereby designated as Nodal Officers of the Food & Supplies Department for smooth and effective processing of bills for all stakeholders, including farmers, rice millers, dealers, and storage and handling contractors, etc.

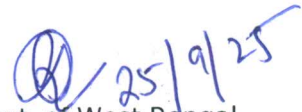
As Nodal Officers, they shall coordinate with all relevant offices and stakeholders to ensure the smooth and faster processing of bills and flawless payment to beneficiaries. They shall monitor and arrange for rectifications of failed transactions without delay and shall also ensure that bills for storage and handling contractors are submitted and processed in time. Furthermore, they shall oversee the processing of bills at the level of CMR agencies in the district and monitor the validation of bank accounts for dealers, distributors, and rice millers.

The AOs shall remain present in the meetings of SCFS with dealers/distributors at least once in a month to understand, address and resolve issues faced by dealers, distributors etc. in submission of bills.

During the procurement season, the Accounts Officers shall visit some Central Procurement Centres (CPCs) alongwith DCF&S / ADCF&S / SCF&S or otherwise to obtain feedback from farmers regarding the issues related with Bank Account, receipt of payment of MSP and failed transaction and shall immediately submit reports to the Director of Finance for resolution.

In case of any payment issue requiring intervention from the Department, they shall promptly bring the matter to the notice of the Director of Finance, DDP&S, Procurement Cell & Food Cell of Food and Supplies Department. The IT & R Cell / DCF&S/DDR shall provide necessary MIS reports in the login of the Accounts Officers to facilitate their work.

This is issued with the approval of competent authority and shall take immediate effect.

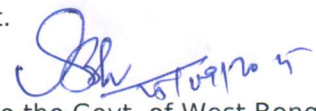

Special Secretary to the Govt. of West Bengal
Food & Supplies Department
Email: proccell.fs-wb@bangla.gov.in

No. I/696626/2025 /1(14)

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Copy forwarded for information and taking necessary action to:-

1. The Managing Director, BENFED.
2. The Managing Director, WBECSC Ltd.
3. The Managing Director, PBAMCL.
4. The Sr. Special Secretary (Food Cell), F&S Department.
5. The Director of DDP&S, F&S Department.
6. The Director of Rationing, F&S Department.
7. The Special Secretary (Procurement Cell), F&S Department.
8. The Special Secretary (IT & Reforms Cell), F&S Department.
9. The Director, Dte. of Finance, F&S Department.
10. The District Controller, F&S (All except Kalimpong).
11. The CEO, CONFED.
12. The Branch Manager, NAFED.
13. The P.S. to the Hon'ble MIC, Food & Supplies Department.
14. The P.S. to the Hon'ble MoS, Food & Supplies Department.


Senior Deputy Secretary to the Govt. of West Bengal
Food & Supplies Department

Any further correspondence or communication in reference to this communication should be addressed to the signing authority and sent to email ID: proccell.fs-wb@bangla.gov.in